

CGA OPERATIONS

C O N F E R E N C E

2012

Prepare today, for Tomorrow



CGA Member Earlybird	\$800	+ GST
Nonmember Earlybird	\$900	+ GST
CGA Member Regular	\$900	+ GST
Nonmember Regular	\$1000	+ GST

Earlybird ends January 21st 2012

March 18th - 20th 2012

Guest Banquet Tickets

Contact us at: help@canavents.com

Hotel Accommodations:

Delta Regina - 1919 Saskatchewan Drive, Regina, Saskatchewan. A block of rooms has been held for our group. For rates and online reservations please click the link at the bottom of this page.

For Exhibit Opportunities or Sponsorship Opportunities visit the CGA website at www.cga.ca or contact us at help@canavents.com

This conference will provide a forum for industry leaders to discuss & exchange ideas around safety, efficiency, new technologies & problem solving techniques, to enhance the performance of their own operations as they manage the day-to-day needs of natural gas distribution & transmission systems & their customers.

The conference program will include a mix of interactive panel discussions and breakout sessions. The target audience is Managers, Engineers & Field & General Supervisors responsible for the safe, efficient transmission & delivery of natural gas to end-use customers & manufacturers and service providers looking to introduce leading products and services to the industry.

Hotel Registration

Conference Registration



CANADIAN GAS ASSOCIATION
ASSOCIATION CANADIENNE DU GAZ

Sunday March 18th

4:00 - 7:00 pm Foyer

Registration Open

5:00 - 7:00 pm Trentino

Exhibitor Welcome Reception / Happy Hour

Monday March 19th

8:00 - 9:00 am Trentino

Registration & Breakfast in Exhibit Hall

9:00 - 9:15 am Umbria/Lombardy

Opening Remarks & Safety Moment

9:15 - 9:30 am Umbria/Lombardy

CGA Welcome Remarks & Safety Awards

9:30 - 10:00 am Umbria/Lombardy

Keynote: Safety Vigilance - Meeting the Challenges of a Heightened Environment

Doug Kelln, President and CEO, Sask Energy (tbc)

10:00 - 10:30 am Trentino

Refreshments

10:30 - Noon Umbria/Lombardy

The Safety Attitude Adjustment

Face it, if compliance alone worked, you'd already be at Zero. Are you instilling a Safety Culture or simply a safety compliance program? What's the difference? Safety compliance makes your people wear their requisite PPE at work but then the workers go home and cut the lawn wearing sandals. That's not an Attitude that builds Culture. That's just plain tolerating the rules. Without addressing Safety Attitude, you will never successfully establish a Culture of Safety. Discover Kevin's 10-key Safety Attitude Strategies to start moving your organization from simple compliance to Safety Culture.

*Kevin Burns, Workplace Expert
& Safety Management Consultant*

Noon - 12:30 pm Umbria/Lombardy

What's New Session

12:30 - 1:30 pm Trentino

Lunch & Exhibition

1:30 - 2:30 pm **Concurrent Sessions** (select one)

Tuscany AB

1) Quality Assurance Programs to Strengthen Operations

Regulatory oversight is a reality for natural gas LDC's. Learn how Manitoba Hydro was able to develop a Quality Assurance Program which satisfies the need for oversight by the Public Utilities Board while adding value to Operations Management. The presentation will describe the evolution of the QAP which has strengthened the relationship with the regulator while providing actionable issues and opportunities for improvement for Management.

*Ken Korchak, Manager, Customer Service Operations,
Manitoba Hydro*

Campania A

2) LOTO - Don't Gamble on Lock Outs

This session deals with the update of the CSA Z460 on Lockout and Hazardous energy control. The CSA is in the process of updating this standard.

*Ron Vanderlee, Manager Community Relations
& Administration, Pacific Northern Gas Ltd.*

Campania B

3) Tool Standardization - Plastic Squeeze Tool

In response to an incident in the field, Union Gas launched a full review of their plastic squeeze tools. The surprising findings highlight the importance of tool standardization. In this session, Kevin will share the review process, results and resolution.

*Kevin Bowers, Manager,
Pipelines and Stations Support, Union Gas*

Verdi Ballroom

4) AC Corrosion

Recently there have been new developments & experiences in dealing with AC Corrosion on Pipelines. This session will be a case study of a specific occurrence including remediation methodologies.

*Stephen Mott, NACE CP3 Technologist #9826,
Program Manager, Enbridge Gas Distribution*

2:30 - 3:00 pm Trentino

Refreshments

3:00 - 4:00 pm **Concurrent Sessions** (select one)

Tuscany AB

5) Peer Training Model at FortisBC

To help deal with our companies training needs FortisBC has developed a peer training model. This training model uses our field experts and their experience to train and mentor our new employees.

Kevin Gerow, FortisBC

Campania A

6) Improving Productivity: Workforce Management to Service Optimization

SaskEnergy and FortisBC present their implementation stories of workforce management and scheduling systems. They will touch on the drivers of change, the challenges faced along the way and the benefits that have been realized. With any project there are bound to be change management issues that arise and they will share with you some of their experiences.

Matt Yasinchuk, IRM Manager, FortisBC

*Val Berard, Supervisor, Work Management Systems,
SaskEnergy*

Campania B

7) Utility Cross Bores, A Canadian Utility Perspective

Utilities need to understand why cross bores occur and develop a risk based assessment in order to determine the appropriate investigative program. In this session, we will review the current status of cross bore issues in the United States and Canada. What are the current regulatory requirements and what some of the current initiatives include. Where have you used trenchless technology and is there a potential for that work to have come in close proximity to a sewer line? The coincidence factors in things such as the utility being installed deeper than normal, the sewers are shallow, buildings that have no basement, a shallow basement or are constructed on elevated ground. All of these factors indicate that the potential for a cross bore to have occurred, are greater. In these areas, it would be prudent to do some investigation. In this session we will take a more detailed look at the Enbridge Sewer Safety Program and review some results of that program.

*Grant Kilpatrick, Manager Special Projects,
Damage Prevention, Enbridge*

Cliff Clark, Manager Special Projects, Safety, Enbridge

Verdi Ballroom

8) Asset Renewal

The spotlight is now on gas utilities after San Bruno and other recent incidents; ATCO Gas shares how it has accelerated its asset renewal program.

SaskEnergy will also share how it is managing Canada's largest natural gas distribution system, by highlighting some of its asset renewal strategies and system betterment programs related to emerging infrastructure issues.

Jan Cracknell, Senior Engineer Integrity, ATCO Gas

Derrick R. Mann, Director, System Integrity, SaskEnergy

4:30 - 6:00 pm Trentino

Reception

6:00 - 8:00 pm Umbria/Lombardy

Banquet & Corporate Safety Awards

Tuesday March 20th

8:00 - 9:00 am Trentino

Registration & Breakfast in Exhibit Hall

9:00 - 10:30 am Umbria/Lombardy

Plenary A: CGA Asset Management Task Force

The status of the AM TF's work on asset management implementation tools & the building of an asset incident database as a trending & benchmarking tool.

Rob McPherson, System Integrity, SaskEnergy / TransGas

Plenary B: CGA Best Practices Task Force

Presentation of the focus & outcomes of the 2011 BP TF Workshop on non-intrusive pipeline integrity program, held in Winnipeg in October 2011

Chris MacAulay, Manager, Operations, Heritage Gas

Plenary C: CGA Health & Safety Task Force

Managing Safety - The 2011 CGA Manuals for Vehicle Collision Prevention & Worker Injury Prevention Practices

Niall Berry, OHS and Corporate Security Manager, FortisBC

10:30 - 11:00 am Trentino

Refreshments

11:00 - Noon **Concurrent Sessions** (select one)

Tuscany AB

9) A Look at Gaz Métro's Geospatial Data Management System

Maintaining Gaz Métro's key transmission and distribution asset records accurate and up-to-date requires the implication of several resources. This presentation will demonstrate how different departments within the company contribute in maintaining those records and how they are using it to accomplish their tasks.

Denis Vanier, Geographic Information System (GIS) manager, Gaz Métro

Campania A

10) Buried Infrastructure Damage Prevention Initiatives

A discussion of the damage prevention initiatives being undertaken by the Canadian Gas Association Damage Prevention Task Force, the Canadian Common Ground Alliance, ATCO Gas and Alberta One-Call, as those organizations continue their efforts to eliminate damage to buried facilities.

*Bruce Littke, Manager, Operational Training, ATCO Gas
Mike Sullivan, President, Alberta One Call*

Campania B

11) Mobile AMR

ATCO Gas shares its process and lessons learned after 1/3 ERT saturation of its customers. SaskEnergy will cover implementing an AMI/AMR Solution in conjunction with a Electric Utility, using a two-way gas module device.

*Jacalyn Hodgson, General Supervisor,
AMR Systems, ATCO Gas*

*Johnny Menard, Business Supervisor,
AMI Project, SaskEnergy*

Verdi Ballroom

12) Action Plan to Build Confidence in Pipeline Safety in Light of the NTSB San Bruno

Findings, probable causes & recommendations.

Speaker to be Announced

Noon - 1:00 pm Trentino

Lunch & Exhibition

1:00 - 2:00 pm **Concurrent Sessions** (select one)

Tuscany AB

13) Engaging Front-Line Workers

Communicating technical updates to field employees can be a challenge. From managers struggling with volume, prioritization and timing, to field employees who aren't network-connected, the roadblocks to effective communication are endless. In this session, Union Gas will share tactics for effective field communication and encourage others to share their best practices.

Sean Collier, Manager, Distribution Operations Program Support, Union Gas

Campania A

14) Risk-Based Approach to Developing Integrity Practices

In this workshop, Bob will lead a discussion and demonstrate examples of how using a risk-based approach for developing and updating integrity practices helps to ensure wise use of resources while maintaining the safety and reliability of the pipeline system.

Bob Bacic, Senior Advisor, Integrity Management, Union Gas

Campania B

15) Green House Gas Emissions

The efforts of CEPEI on behalf of our industry will be presented including work being done around fugitive emissions, BLIERS & biomethane to name a few.

Jasmine Urisk, Program Director, CEPEI

Verdi Ballroom

16) Monitoring Systems

It's all about protecting what's most important in our business... our people. Here is a look at what 3 gas utility company's are doing across the country using wireless communications GPS to monitor the safety of their employees while working in the field.

Mike Hildebrand, Manager STO Process Improvement & Planning, Union Gas

Agustin Castellanos, Special Assignment Manager, FortisBC

Yves Carrier, GPS Corp.

2:00 - 2:15 pm Foyer

Refreshments

2:15 - 3:00 pm Umbria/Lombardy

Emergency Response:

A look at Fires in Slave Lake Alberta, ATCO Gas / Tornado in Goderich On, Union Gas

Slave Lake Wild Fires:

ATCO Gas reviews restoration efforts after the May 15, 2011 wildfires devastated Slave Lake resulting in the 2nd largest insured disaster in Canadian history.

Steven Piepgrass, Manager Grande Prairie District, ATCO Gas

Goderich Tornado Incident:

On Sunday August 21, 2011, Goderich Ontario, "Canada's Prettiest Town", was struck by one of the strongest tornados to ever hit Ontario. This presentation will highlight the unique challenges faced by Union Gas, the approach to ensuring safety and the marathon required to restore service to the community.

Shawn Khoshaien, District Manager, Union Gas

3:00 - 3:15 pm Umbria/Lombardy

Closing Remarks